

# Biography of Michael Robert Vliek



Michael Robert Vliek is a professional with a background in information technology, landscaping, shipping, and crating. He was born in Indiana and grew up in Georgia, where he developed a strong work ethic and a passion for learning. After completing high school, Michael attended North Metro Technical College and nurtured his love for technology. His educational journey also included studies at Kennesaw State University, which laid the foundation for a successful career.

## Breaking Barriers in the IT Industry

Michael's professional journey began in the IT industry, where he worked for about ten years. His first significant role was at SST Computing Inc. as a Technical Support Specialist from 2005 to 2012. In this role, Michael was responsible for installing and supporting various clients' analog, digital, and VOIP phone systems. His expertise in these areas quickly became evident as he demonstrated his desktop and software installation proficiency. Michael's skills were not just technical; he was also known for his excellent customer service, ensuring his clients were always satisfied with his work.

After proving his capabilities at SST Computing Inc., Michael joined Citrix Systems as an Escalation Support Representative in 2013. Here, he provided advanced technical support, specializing in Citrix software. Michael's role involved resolving complex customer issues and mentoring tier 1 and 2 representatives in troubleshooting and escalations.



## Michael Robert Vliek

Holds Microsoft, Citrix, and HAZMAT certifications.

## Transition to Landscaping and Management

After a successful career in IT, Michael decided to explore new opportunities in a different field. In 2017, he transitioned to the landscaping industry, taking on the role of General Manager at HR Landscaping. This role was a significant change from his previous technical positions, but Michael's leadership skills and ability to manage teams quickly came to the fore.

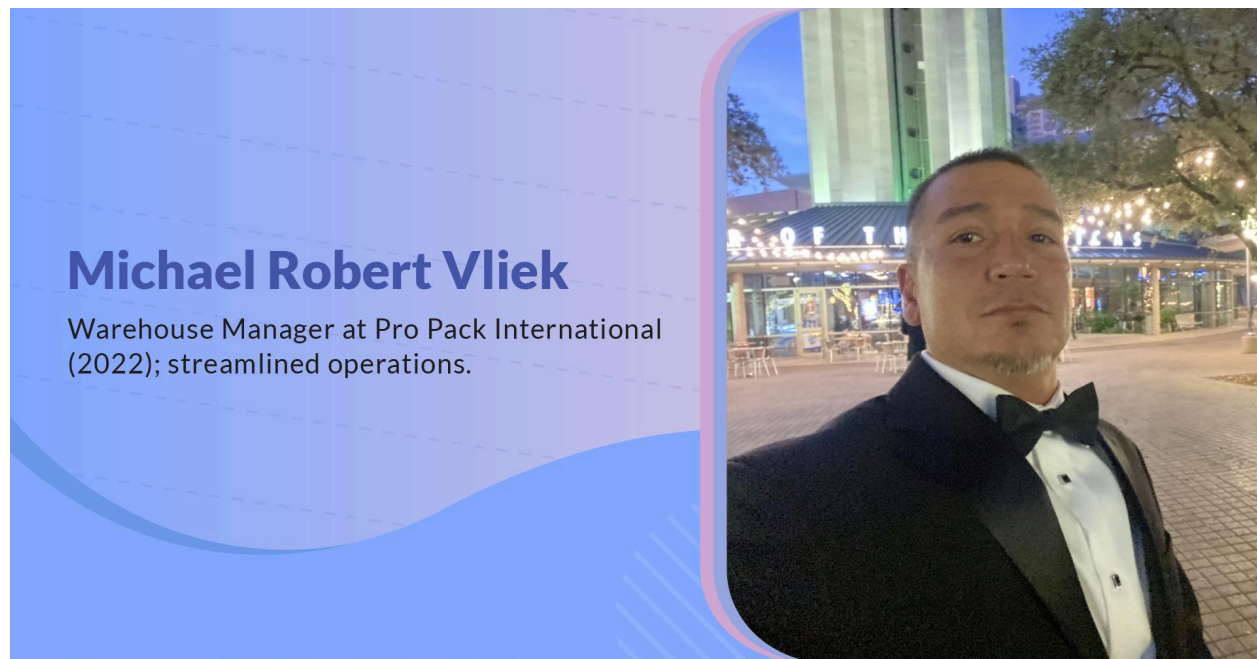
Michael led and managed multiple landscaping crews in this role, overseeing project timelines and quality control. His leadership skills shone through as he successfully solicited new clients, growing the company's client base by 20%. Michael's ability to manage employee schedules and ensure project completion on time was key to the company's success.

During his time at HR Landscaping, Michael focused not just on the operational aspects of the business. He also paid close attention to developing strong relationships with clients, understanding their needs, and ensuring that the company delivered high-quality services. His dedication to his work and ability to lead by example made him a respected figure in the company.

## Expertise in Shipping and Crating

In 2022, Michael Robert Vliek took on a new challenge in the shipping and crating industry. He joined Pro Pack International as a warehouse manager, managing daily warehouse operations. Michael's role involved ensuring timely packaging and crating processes, which are critical to the success of any logistics company. His certification in HAZMAT handling added a layer of safety and compliance to his responsibilities.

At Pro Pack International, Michael was instrumental in streamlining inventory management processes, improving workflow, and reducing waste. His ability to identify areas for improvement and implement effective solutions significantly impacted the company's operations.



## Michael's Involvement in Community Causes

Michael believes in giving back to the community and has been involved in various charitable activities over the years. He has donated to organizations such as St. Vincent de Paul and Tunnel to Towers, which are causes close to his heart. Michael's contributions to these organizations reflect his commitment to helping those in need and making a positive impact on the lives of others.

## Professional Accomplishments and Certifications

Throughout his career, Michael has achieved numerous professional accomplishments. His certifications in Microsoft, Citrix Software, and HAZMAT handling are proof of his expertise. These certifications have not only enhanced his skills but also provided him with the tools to excel in various roles across different industries.

## Family and Personal Life

Michael is a family man committed to his wife, Carol, and their five children. His family is the center of his life, and he takes great pride in being a loving husband and father. Michael's strong family values are reflected in how he approaches his work and interactions with others. He believes in the importance of balancing work and family life, and he strives to set a positive example for his children.



### **Michael Robert Vliek**

Worked in IT at SST Computing Inc.  
(2005–2012).

## Off the Clock: Michael's Pursuits

Outside of his professional life, Michael has several hobbies that keep him busy and fulfilled. He is a passionate fan of Georgia football, a sport he has followed closely for many years. His love for the game is something that he shares with his family and friends, and he enjoys watching games and discussing the latest developments in the sport.

In addition to his interest in football, Michael is an avid poker player. He enjoys the strategy and skill involved in the game and often participates in poker nights with friends. Cooking is another one of Michael's passions. It is a way for him to relax and unwind after a busy day, and it also allows him to spend quality time with his loved ones.